
PPG Meeting May 2023

Practice in numbers

Number of patients – 14,621

Average number of appointments

DNAs in April: 73

Avg Appointments Per Day:

GPs 192 (42% f2f) – Nurses 111 (85% f2f)

Average calls per day – 640 (Max 987)

Prescriptions

- We are in discussions with the PCN about being able to extend repeat prescriptions to 2 months. More on this soon.

PCN ARRS Staff

- ARRS (Additional Roles Reimbursement Scheme) roles refer to the new, centrally-funded positions that Primary Care Networks (PCNs) can hire to expand their multidisciplinary teams, improve patient access, and support new services. These roles include a variety of healthcare professionals such as physician associates, first contact physiotherapists, mental health practitioners, and pharmacy technicians, among others, who work within local practices to meet the specific needs of their communities. PCNs manage the ARRS funding to recruit, train, and employ these staff, ensuring they deliver value in patient care
- Roles like physician associates, first contact physiotherapists, and clinical pharmacists provide direct patient care and support general practitioners.
- Mental health practitioners and social prescribers assess, support, and guide individuals with mental health needs, and facilitate pathways to specialised services.
- Care coordinators and health and wellbeing coaches help manage patient care and promote healthier lifestyles.
- Pharmacy technicians and clinical pharmacists manage medicines reconciliation, support cost-effective prescribing, and manage hospital letters.
- The scheme also includes roles like paramedics for home visiting services, advanced practitioners, and support workers, with the specific roles determined by local needs.